

OUR APPROACH

1

Aligned to strategy

Engagement is considered at all stages of decision-making and is part of strategic leadership.

2

Engage with purpose

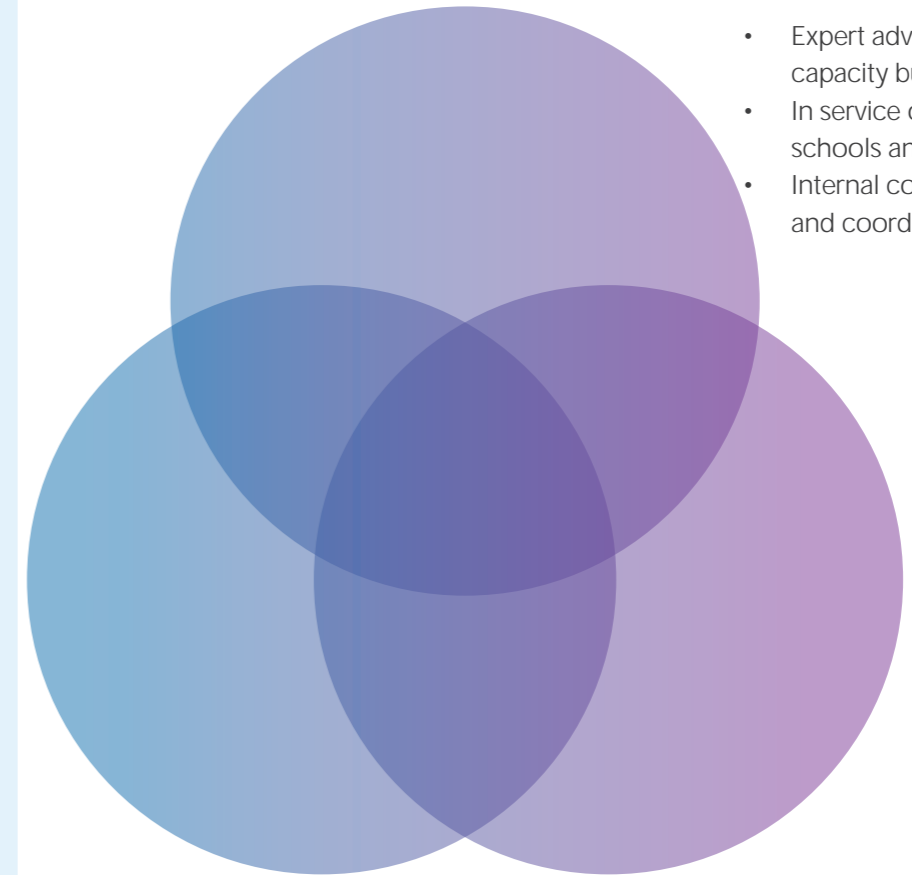
With.

3

4

5

OUR INVESTMENT



- Expert advice and capacity building
- In service of preschools, schools and children's centres
- Internal collaboration and coordination

- Engagement plans
- Stakeholder engagement guidelines
- Communities of practice
- Stakeholder database and relationship management system
- Stakeholder engagement reviews
- Relationship and issue management

- Strategic Plan
- Strategic Policy Model
- Project and change management framework
- Reconciliation Action Plan and Aboriginal Voice Framework
- Governance Framework and Operational Policy Framework
- Better Together principles
- Public Sector – 'Easy to do business with'
- Culturally Responsive Framework

UNDERPINNED BY

Reconciliation and inclusion

When we engage, we consider culture, language, diversity, accessibility, opportunity to participate, timing, communication barriers, age and learning styles and tools that are engaging and welcoming. Our Reconciliation Action Plan underlines our commitment to listen to Aboriginal voices, feedback and views as a part of decision-making.

Adherence to leading quality standards

We align with the Better Together framework, which provides a consistent approach to best practice engagement for all South Australian public sector agencies. We follow International Association for Public Participation approaches, and align to industry standards.

People and practice

We invest in our people, our systems and practice excellence to embed quality into engagement. We evaluate our efforts to inform areas of strength and invest in continuous improvement to ensure we are easy to do business with.